



Dear Homeowners,

We hope you're enjoying your new home!

As you settle in and begin planning enhancements—such as solar battery banks or electric vehicle (EV) charging stations—we'd like to share a quick but important reminder.

Please ensure that no equipment (including solar battery banks or Tesla charging stations) is placed on or over the Hotwire Communications NID (Network Interface Device) located on the side of your home. This box is essential for delivering your Internet and TV services.

Any obstruction or interference with the NID can lead to service disruptions and may affect your Internet connectivity.

Additionally, if the NID is damaged or access is blocked, you will be held responsible for the cost of repairs or restoration of service. To avoid this, please alert the vendor involved and ensure all installations maintain a clear space around the NID.

Thank you for your attention and cooperation,

FisionX by Hotwire Communications